

INCIDENT PREPAREDNESS USE CASE

Arm response teams with everything needed to respond to and resolve events

PROACTIVE IR



Create an incident response plan that's ready for action

Rising risks and sophisticated cyber threats require the right people, processes, technology, and plan in place to mobilize a rapid and strategic response to combat the biggest challenges your organization faces.

RISKS OF REACTIVE INCIDENT RESPONSE



Delayed reaction and mobilization due to disconnected communications



Missed actions due to misaligned task assignments



Prolonged system outages due to lack of incident preparedness



Reputational damage due to business downtime



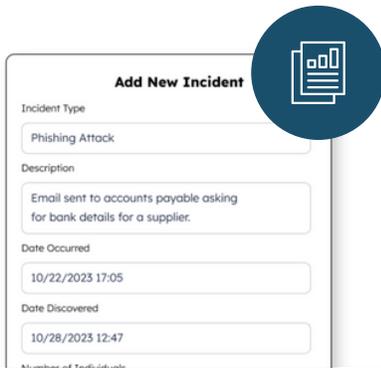
The Challenge

Digitization and rising cyber risk are transforming traditional response planning processes and what incident response looks like. Depending on your organization's incident response (IR) capabilities and resourcing, IR processes may lack the context, collaboration and task prioritization required to plan for, respond to, and analyze an incident.

In many organizations IR focuses on reactive measures, versus a proactive incident preparedness approach that equips IR teams with the tools they need to mobilize, respond to and recover from incidents faster.

The Solution

Taking an incident preparedness approach to response planning enables visibility, collaboration, and prioritization during a crisis. ShadowHQ streamlines all aspects of incident preparedness and response for cyber threats, natural disasters, and other common crises by bringing your planning and response teams into a single, secure out-of-band platform.



Add New Incident

Incident Type
Phishing Attack

Description
Email sent to accounts payable asking for bank details for a supplier.

Date Occurred
10/22/2023 17:05

Date Discovered
10/28/2023 12:47

Number of Individuals

Incident preparedness ensures:



An effective IR plan is in place that enhances existing IT or security IR processes and integrates them across other business functions.



Maintained visibility and communication during incidents even if business systems are offline.



Improved response and planning execution that fuses business and technical functions to achieve a coordinated outcome.

ShadowHQ can help your team build and apply proactive incident preparedness processes

Here's how:

- ✓ Anticipate and practice real-world scenarios with tabletop exercises that provide your entire team with the training necessary for effective incident response.
- ✓ Keep the lines of communication open in a crisis with incident briefs, built-in chats, war rooms, file storage and the ability to invite third parties to the response.
- ✓ Stay organized during an incident with full control over your workflows. Create tasks, assign labels, provide updates, and ensure the right people are looped in.
- ✓ Keep your response efforts secure and protected with ShadowHQ's out-of-band solution that isolates efforts from your main systems, ensuring it stays undetectable and protected from additional risk or exposure.



Be prepared to handle any incident

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